

# Serbia, Gustavo



## Contact Information

Email: [gserbia@gmu.edu](mailto:gserbia@gmu.edu)

## Office Hours

By appointment

## Profile

Gustavo has been working in human resources for over 13 years. He is currently Regional Director of Human Resources for Crescent Hotels & Resorts, one of the highest ranking independent, third-party operators of hotels and resorts in the United States and Canada. Prior to Crescent, Gustavo worked for Starwood Hotels & Resorts, Solstice Collection, and Mandarin Oriental Hotel Group.

Gustavo has worked all functions within the human resources discipline, with a primary focus in employee and labor relations, performance management & development, compliance, and training & development. Gustavo has worked in union and non-union environments various locations in the US, including international assignments.

Gustavo has been teaching at George Mason since 2013.

## Education

Bachelor in Fine Arts (Drama) from New York University

Master in Human Resources Management from Keller Graduate School of Management.

## Courses Taught

- TOUR 450 Hospitality HR Management

